Microsoft Dynamics CRM

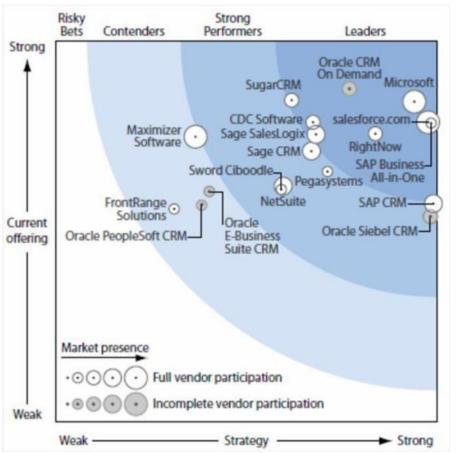


Over 2,000,000 users in more than 80 countries & 40 languages

Over **50,000** customers from small to enterprise

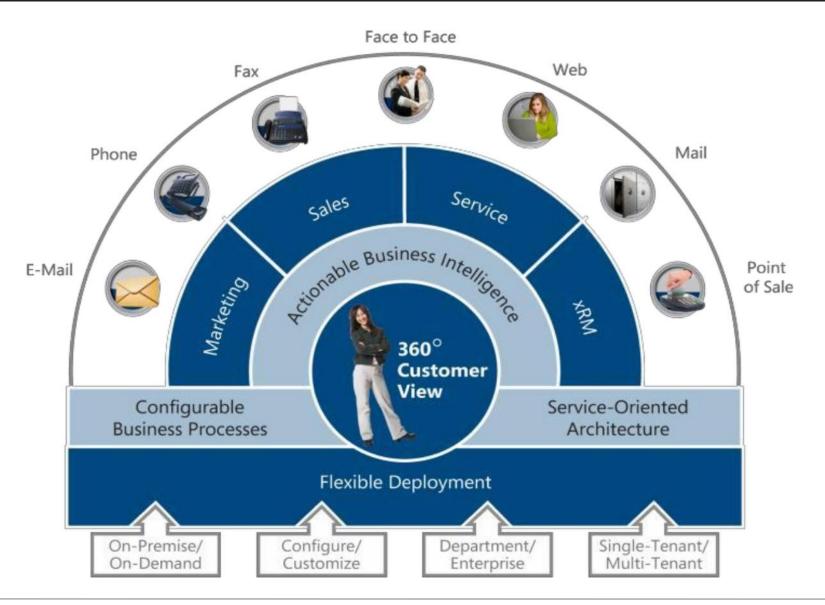
Over **1,200** partners with CRM competency

Over **100** service providers hosting **Dynamics CRM**



Forrester Research Inc., a leading independent research firm, recognized Microsoft Dynamics CRM as a Leader in its "The Forrester Wave: CRM Suites For Midsize Organizations, Q3 2012" report.

Source: http://crm.dynamics.com/en-us/analyst-coverage



Legacy System



Core System



Website and **Online Portal**







Interactions:

- •e-mail
- Face to face
- Phone
- Fax
- •Web
- Brochures
- Mail







